Subject: Supplier Evaluation System

At Famytec Solutions, we are firmly committed to continuous improvement and operational excellence through our **Management System (ISO 9001:2015, ISO 14001:2015, ISO 27001:2022).**

In accordance with the requirements of our System, all our suppliers are subject to an ongoing process of selection, evaluation and re-evaluation. The aim is to ensure that the products and services supplied meet our standards for quality, environmental management, security and regulatory compliance.

1. Initial evaluation (approval)

Your registration as a supplier is initially on a TRIAL basis. Following the first orders or services, we will assess how well your products or work meet the agreed requirements (quantity, quality, lead times and, where applicable, environmental and information security requirements). Once this stage has been successfully completed, your company will be added to our Register of Approved Suppliers.

If your company holds any current certifications (ISO, sector-specific approvals, etc.), we would be grateful if you could send us an up-to-date copy.

2. Annual re-evaluation

Each year we will assess your performance against the following criteria, which include compliance with quality, environmental, confidentiality and information security requirements:

Criteria
Length of relationship / reliability
Deviations and SLA compliance
After-sales service

Any instances of non-compliance will be recorded as non-conformities and formally communicated to you so that the appropriate corrective actions can be agreed. If the incident, deviation or non-compliance is extremely serious, FAMYTEC may withdraw your approved supplier status.

Thank you in advance for your cooperation and commitment to maintaining a strong and efficient business relationship.

Kind regards,

Javier Guijarro
Management System Representative